

Dear Participant and/or Parent(s),

In an effort to better serve you and to continually improve our programs, we rely on feedback from participants and/or parents to help us evaluate our programs and services. Please take a moment to complete the program evaluation form on the reverse side. If you have more than one child who attends different programs, please complete a separate evaluation for each program.

Please return the form in a sealed envelope to the Kent County Community Center at 11041 Worton Road, Worton, MD, or to a staff person at your program(s). You may also return the form by mail to P.O. Box 67, Worton, MD, 21678 or by fax to 410-778-4602.

Thank you in advance for your feedback.

Sincerely,

Kent County Parks and Recreation Staff

PROGRAM EVALUATION

We appreciate your participation in a Kent County Parks and Recreation sponsored program. Please take a moment to complete the short evaluation form below. Completion of this form will allow us to better our program offerings and services in the future.

** Participants under 12 years of age should complete this form with the assistance of a parent or guardian.*

PROGRAM/DATE(S)	LOCATION/INSTRUCTOR
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1. How did you find out about this program?

Newspaper
 Flyer
 Website
 Friend or Family Member
 Other: _____

2. How would you rate the following on a scale of 1 to 4 (1 being poor, 4 being excellent)

Program

	Poor	Fair	Good	Excellent
- Registration Process?	1	2	3	4
- Program Day(s), Date(s), and Time(s)?	1	2	3	4
- Overall organization of the program?	1	2	3	4
- Value of program for the price?	1	2	3	4
- Did the program meet your expectations?	1	2	3	4
- Overall enjoyment of the program?	1	2	3	4

Instructor(s) and Staff

- Professionalism of the Instructor?	1	2	3	4
- Professionalism of Staff?	1	2	3	4
- Communication from Instructor?	1	2	3	4
- Communication from Staff?	1	2	3	4
- Knowledge level of Instructor?	1	2	3	4
- Knowledge level of Staff?	1	2	3	4
- Instructor/Participant ratio?	1	2	3	4

3. Would you recommend this program to someone else? Yes No

If no, why not? _____

4. What other programs/events would you like to see offered?

5. Do you have any other suggestions or comments?
