

County Commissioners of Kent County, MD Department of Parks & Recreation



Rainout Line Rainout Line Our NEW Weather & Information Notification Alert Method!

Simplifying participant notifications for everyone!

~ Rainout Line is our <u>exclusive method</u> for weather/cancellation/update notices~ ~We <u>do not</u> make individual contact to program participants for program closings/changes~

Rainout Line is used to provide notifications to the public for weather closures/cancellations for the Kent County Community Center (KCCC), Parks & Recreation/Office (KCPR), swimming pools, parks, athletic fields/ball diamonds, events and more (not just for the weather)! The *Rainout Line platform pushes updates out via *text message, email, Facebook and our website*. An app is available to download on smart devices and a call-in *hotline (410-429-1401)* is also available. **Text message alerts are limited to 140 characters so the full message may not be displayed, and another method must be used to see the full alert*.

Staff will make updates with a simple click of a button and add additional information as needed that is location specific (pool, park, field, ball diamond, KCCC or general info about KCPR).

Users can select the method they would like to receive alerts by signing up from our rainout line page - https://rainoutline.com/search/dnis/4104291401. From there, users can easily select one or more methods to receive alerts (left menu of page). Once signed up, individual alerts can be selected to be received by facility or receive them all - it's completely up to the user. You may also be directed to our rainout page by clicking on the rainout line banner at www.KentParksAndRec.org.

Users who prefer to call the "hotline" may call 410-429-1401 and select the facility by the extension number (listed below) followed by the pound key or if you don't know the extension number, you may listen to the full menu and select an option.

Bayside Pool, press 1.

Betterton Beach, press 2.

Community Ctr Bldg/Parks & Rec, press 3.

Community Center Pool, press 4.

Edesville Park, press 5.

Millington Pool, press 6.

Still Pond Station Park, press 7.

Toal Park, press 8.

Turner's Creek Park, press 9.

Worton Park, press 10.

Orem Field, press 11.

AA Diamond, press 12.

B Diamond, press 13.

C Diamond, press 14.

D Diamond, press 15.

E Diamond, press 16.

Worton Park Athletic Fields, press 17.

Toal Park Athletic Fields, press 18.

Toal Park Ball Diamond, press 19.

Parks & Recreation Youth Sports, press 20.

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 ${\tt KentParksAndRec.org*Facebook.com/KentCountyCommunity\ Center}$