

County Commissioners of Kent County, MD Department of Parks & Recreation



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Purpose: Kent County Community Center (KCCC) Pool Use

Policies

Revised: May 17, 2023

I. HOURS OF OPERATION

A. The pool will be open for public use as follows:

Weekends:

Memorial Day to Mid June

*Monday Holidays

(Open Memorial Day and Labor Day)

Saturday & Sunday 12 pm – 6 pm

Summer hours when Kent County Public Schools are not in session:

*Daily

12 pm - 6 pm

*The operational schedule may be adjusted during the last two weeks before Labor Day, pending staffing levels.

Night Swim (when scheduled) 6:30 pm – 9 pm.

Please inquire about the schedule at the start of the season.

B. The pool will be available for exclusive use rentals as follows outside of public and Departmental program use (Please see the Kent County Community Center Building/Pool Rental Policies.):

9 am – 11 am 6:30 pm – 10 pm

II. FEES

A. In general, department fees are based on residency, with Kent County resident fees and non-resident fees as listed on printed information, on our website and online through ActiveNet (our online registration program). Non-residents will be required to pay a non-resident fee when applicable (i.e. Season Pool Pass).

KCPR reserves the right to require proof of identity-name, residency-address and age for patrons whether a resident or non-resident. Patrons who do not provide proof documentation will be denied participation. Patrons who indicate they are a Kent County resident and do not provide proof of residency-address (*if requested*) will be required to pay the non-resident rate.

Shared Kent County and Queen Anne's County Zip Code: KCPR will confirm the street name of all addresses with a 21620 (Chestertown) or 21651 (Millington) zip code to confirm the appropriate rate is applied. Patrons with a Chestertown or Millington address/zip code who reside in Queen Anne's County will be required to pay the non-resident fee. If registration is completed and processed at the resident rate and it is later

determined that the non-resident rate should apply, additional charges (the difference between the resident rate and non-resident rate) shall be immediately due upon discovery of the discrepancy. Failure to pay any additional charges by the advised deadline will result in cancellation of the registration and a refund (minus a \$5 processing fee) will be issued. The non-resident rate will not be adjusted if a non-resident becomes a resident after payment is completed.

Daily Admission	Cost with *Facility Access Card	Cost without *Facility Access Card	
2 years old and under	Free	Free	
Individual 3 years old and older	\$5	\$7	
Community Recognition Youth Group * Scheduled in Advance*		Youth (ages 3-17) \$3 Adult \$5	
Individual Season Pass (Resident/Non-Resident)		A *Facility Access Card is not required to purchase a Season Pass. However, a Season Pass does not	
Family of 4 Season Pass (must reside in same household)			
KCCC	\$240 / \$290	enable admittance to the KCCC building.	
Each additional family member	\$30 / \$35		
Exclusive Rental - 2 hour minimum (includes lifeguards) and must be outside of public and departmental program hours (excludes vendor agreements). (Please see the Kent County Community Center Building/Pool Rental Policies.)			
1-50 people	\$240/2hrs.	N/A	
51 – 100 people	\$300/2hrs.	N/A	
101 – 200 people	\$360/2hrs.	N/A	
201 – 300 people	\$600/2hrs.	N/A	

^{*}A KCCC Facility Access Card (FAC) is required of patrons age 12 and older who participate in programs and utilize the KCCC. FAC holders receive discounted daily admission to the KCCC Pool. Please inquire about FAC fees and benefits.

III. GENERAL POOL REGULATIONS

- A. The following rules and regulations are established for the benefit of all users of the swimming pool to assure the safe operation of the pool facilities and to provide enjoyable recreation for all. Patrons are required to cooperate in observing these rules and to obey the instructions of the Department Staff.
 - 1. Lifeguards and administrative employees have full authority of the pool facility and grounds; and are authorized to enforce regulations.
 - 2. Patrons who violate swimming rules are subject to the revocation of their swimming privileges and being asked to leave the premises.
 - Failure to leave premises after so directed shall be considered criminal trespassing. Removal from the premises that require assistance from law

enforcement will result in violators being banned from Kent County Department of Parks & Recreation facilities for a period to be determined by the Director.

- B. Department Staff reserves the right to refuse admittance into any County swimming facility when the capacity of the pool has been reached or when otherwise deemed necessary for the health, welfare, or safety of patrons. Admission to the pool may be denied for any of the following reasons (list is NOT inclusive of all reasons):
 - 1. Pool may close at any time without warning due to water quality or weather conditions.
 - 2. Maximum bather load reached;
 - 3. Intoxication;
 - 4. Open sores, wounds, skin infections, and nasal or ear discharges;
 - 5. Any condition or evidence, which in the opinion of management would jeopardize the health and safety of others.
 - 6. Any patrons failing to comply with any rule may be denied admittance or ejected from the premises.
- C. No one will be permitted in the swimming area unless the pool is officially open and a lifeguard is on duty. Entering the pool premises when it is not open for public use is punishable by fines, imprisonment, or both.
- D. All infants and toddlers must wear a swim diaper in the pool (swim diapers available for purchase at the pool office).
- E. The County assumes no liability for injuries or damage arising from the results of participation unless due to willful or gross negligence on the part of the County. Due to the strenuous nature of some activities, the patron is advised to consult his/her physician concerning fitness to participate. All activities present certain inherent risks and hazards which the patron assumes.
- F. Admission fees must be paid by all person's ages three (3) years old and older upon each entry/session to the pool. Fees do not apply to Season Pass holders.
- G. No alcohol, tobacco, controlled, or illegal substance is permitted inside the pool facility.
- H. Refunds may be issued at the Community Center Pool if the facility must be closed due to weather or equipment malfunction.
 - 1. Refunds will only be issued to those admitted within thirty (30) minutes of the closure
 - 2. Receipt must be presented for a refund no exceptions!
- I. Appropriate swimwear required. Pool users must wear swimming suits or trunks upon entry into the pool.

- 1. "Street clothes", *Brazil/French-cut, *thong style and/or *revealing swim wear (including see through), cut-off jeans, jeans, skirts, shorts, sport bras, leotards, leggings, dri-fit wear, compression shorts and compression shirts are prohibited. Underwear and undergarments are not allowed to be worn under swimsuits. Patrons with *inappropriate swimwear as listed above or otherwise will be required to change into appropriate attire, otherwise will be asked to leave the premises.
- 2. Swimwear must not have been worn for exercising immediately prior to pool use and must be colorfast and of a lightweight material suitable for swimwear. White t-shirts may be approved to be worn for modesty or medical reasons.
- J. Children under (12) years old must always be accompanied by a parent or responsible person (16) years old or older in swim attire, on deck and in the restroom.
- K. Children under the age of six (6) must have a responsible person in the water with them and within arm's reach of the child.
- L. Use of the wading (kiddie) pool is restricted to children five (5) years old and under. Each child must be supervised at pool side by a responsible person at least sixteen (16) years old. **Children must not be left unattended.**
- M. Food or refreshments must be consumed only at the concession stand or other designated areas. All trash must be deposited in designated receptacles. Please recycle. Food is NOT permitted in the bathhouse.
 - 1. Food in delivery containers is not permitted inside the pool gates.
- N. No glass containers or breakable objects, alcoholic beverages, drugs, and pets may not be brought into the pool area.
- O. No grills, gas, or electric cooking devices may be brought into the pool area.
- P. A group of five (5) or more children, under the ages of eighteen (18) years old, must be directly supervised at pool side by an adult in swim attire. There must be one (1) adult for every five (5) children.
- Q. Leave valuables at home. The Department is not responsible for any damaged, lost, or stolen personal property or valuables. Use of lockers is encouraged. (*Please see Section M. of the Kent County Community Center General Policies.*)
- R. Persons suspected to be under the influence of alcohol or drugs will not be permitted in the pool area or in the larger vicinity of the Kent County Community Center grounds.
- S. No persons within the pool grounds shall behave in such a manner as to jeopardize the safety and health of himself/herself or others. Such behavior, including abusive or profane language, shall be grounds for removal from the facility and grounds.
- T. Loitering will not be permitted on the pool grounds or within any of its facilities.

- U. If a patron with a disability needs special accommodations to use the pool facilities, please contact the Aquatics Coordinator in advance of the visit or speak with the supervising lifeguard on duty the day of the visit.
- V. Any injury occurring in the pool area must be immediately reported to the supervising lifeguard on duty.
- W. The emergency telephone shall be used only to contact emergency services personnel (911).
- X. Department staff are the only persons permitted in the filter room, mechanical room, storage room, and office areas.
- Y. The use of cameras, video cameras, or any device containing a camera/video option of any kind is prohibited in all locker rooms, bathrooms, and changing facilities.

IV. RULES FOR SWIMMERS

- A. Appropriate swimwear required. Pool users must wear swimming suits or trunks upon entry into the pool.
 - 1. "Street clothes", *Brazil/French-cut, *thong style and/or *revealing swim wear (including see through), cut-off jeans, jeans, skirts, shorts, sport bras, leotards, leggings, dri-fit wear, compression shorts and compression shirts are prohibited. Underwear and undergarments are not allowed to be worn under swimsuits. Patrons with *inappropriate swimwear as listed above or otherwise will be required to change into appropriate attire, otherwise will be asked to leave the premises.
 - 2. Swimwear must not have been worn for exercising immediately prior to pool use and must be colorfast and of a lightweight material suitable for swimwear. White t-shirts may be approved to be worn for modesty or medical reasons.
- B. All swimmers must shower before entering the pool.
- C. Any person having a skin disease, sore, or inflamed eyes, cold, nasal or ear discharge, communicable disease, or who is wearing any kind of bandage or band-aid will not be permitted in the pool.
- D. Persons having any considerable area of exposed sub-skin tissues, open blisters, cuts, etc. are warned that these are likely to become infected will not be permitted in the pool.
- E. Any adult or child who is experiencing any diarrhea, even a mild case, is prohibited from using the pool.
- F. Always follow instructions from lifeguards. Pay attention to lifeguard whistles and announcements that follow.
- G. Swim skills test required at discretion of the lifeguards.
- H. No horse play. No running. No profanity/foul language. No undue disturbance to others.

- I. Spitting, spouting of water, blowing nose, or urinating in the pool is prohibited.
- J. Prolonged underwater swimming for time and/or distance, competitive and/or repetitive breath-holding is not permitted.
- K. Non-swimmers must remain in shallow water (chest deep or less).
- L. No toys (including noodles), ball, inner tubes, inflated boats, bubbles, rings, back floats, one-sided flotation device, rafts and air-filled swimming aids in the main pool during public swim hours. Small toys **may** be allowed in the wading (kiddie) pool at the Department's discretion.
 - 1. U.S. Coast Guard approved personal flotation devices, water wings (swimmies/puddle jumpers) may be worn.
- M. The pool will be closed and cleared for a fifteen (15) minute safety break at a minimum of four (4) times a day.
 - 1. Adult lap lanes will remain open during this time.
- N. Single groups shall not monopolize any area of the pool and thereby limit its use by intimidating others.
- O. Only Department staff and contractors that have been authorized by the Department may utilize the pool to provide swimming instruction. No activity for private gain is permitted at any time.
- P. Wearing eyeglasses in the pool is discouraged unless absolutely necessary. Non-breakable lenses and frames are recommended for safety purposes.
- Q. Chewing gum is not permitted anywhere in the pool area for health and safety reasons.
- R. Chairs are not permitted within six (6) feet of the pool side.
- S. The following precautions should be followed in order to maximize enjoyment for every pool patron and limit pool closures: children who are not feeling well should not enter the pool; 30-45 minutes should be allowed before entering the pool, after eating; children should take regular bathroom breaks during pool visits; and children who are not FULLY potty trained or are under the age of 4 may be required to wear a swim diaper before entering the pool. Swim diapers are available for purchase.

V. RULES FOR DIVERS

- A. Diving is restricted to the diving area.
- B. Only one (1) person is permitted on the diving apparatus (including the ladder) at a time.
- C. Divers must dive straight from the front end of the board.
- D. Divers may not spring more than <u>once</u> on the board.

- E. Upon surfacing, the diver must immediately swim to the nearest ladder. No one shall swim under the diving board at **any** time.
- F. A diver must wait until the preceding diver has surfaced and has reached the ladder.
- G. No general swimming is allowed in the diving area, unless the diving boards are closed by pool staff.
- H. Extended dives, or dives for distance toward shallow water, are prohibited.
- I. Diving board users must be able to swim to the ladder unassisted.

VI. RULES FOR LAP SWIMMING

- A. Periodically, lanes will be divided off for those persons wishing to swim lengths undisturbed. Persons not swimming lengths must remain in other pools areas. For effective use, swimmers must swim counterclockwise near the land markers and pass in the middle when more than two (2) swimmers are in a lane.
- B. Lap swimming in lanes only no hanging on lane markers.
- C. Lap lanes are generally intended for adults to swim laps, however, youth who show evidence of being serious lap swimmers may be granted permission by the Department to swim laps in the lap lanes during general swim or lap swimming times.
- D. Lap swimmers should arrange themselves by speed in the lanes. Please consult the directions posted or ask a lifeguard.
- E. Stop only at the turning walls. Move to the side to allow others to turn and continue.

VII. WATER SLIDE RULES

- A. Swimmers must be at least 4 feet (48 inches) tall to enter the tube slide.
- B. Only one person on the slide or ladder at a time in the shallow end, excluding parents accompanying their children.
- C. Slide feet first, on your backside only. Keep hands and feet inside slide.
- D. No stopping, turning, standing, kneeling, or rotating.
- E. Goggles and glasses are prohibited.
- F. Start slide when directed by Department staff.
- G. Exit receiving pool immediately.
- H. If the slide rules are not adhered to, or anyone creates a disturbance in line or the slide area, they will be denied use by the Department Staff.
- I. No one is permitted under a slide.

VIII. SPECIAL POLICIES

- A. U.S. Coast Guard approved personal flotation devices, water wings (swimmies/puddle jumpers) may be worn.
- B. During storms, or the threat of storms, the pool will be closed, and the entire area cleared of patrons at the discretion of the Department Staff. Due to limited overhead coverage, when lightning occurs, patrons must leave the pool facility. Patrons must remain within the shelter of the bathhouse or their vehicle. The pool will normally open thirty (30) minutes after the storm passes. There must be a minimum of (30) minutes of no lightning or thunder to reopen, otherwise with each new occurrence a new (30) minute temporary closure will begin.
- C. Headphones must be worn when listening to audio or entertainment devices.
- D. Personal locks are required for lockers and must be removed daily. Any locks not removed at the close of each day will be forcibly removed by the Department.
- E. Children seven (7) years of age or older must change in the appropriate locker room or see the Department staff for special arrangements.
- F. Groups of fifteen (15) or more require a reservation to be approved by the Group Pool Use Coordinator at least one (1) week prior to their planned trip to the pool. Groups may be required to reserve the pool as a private rental. This will be determined on an individual basis. Please inquire for more information.
- G. Community Recognition Groups (CRG) will be offered discounted admission at \$3 per youth (ages 3-17) and \$5 per adult. Reservations must be approved in advance with the Administrative Specialist I. (Please see Section IX below for CRG qualification requirements.)

IX. COMMUNITY RECOGNITION GROUP DISCOUNTS

- A. Kent County welcomes the initiative and creativity of Kent County citizens who organize as volunteers to enhance the range of cultural, athletic, recreation, and service opportunities available to Kent County residents. Discounted fees for the use of the Community Center may be extended to Community Recognition Groups which include, but may not be limited to, non-profit organizations serving Kent County, Departments or Divisions of Maryland State Government, and the Kent County Board of Education. Kent County based day care providers may be eligible to receive this discount (please inquire).
- B. To become a Community Recognition Group an application form must be filed and updated annually with the Department. The application form may be submitted at any time provided it is submitted no later than thirty (30) days prior to the dates requested for discounted use.
- C. Eligibility Requirements: The organization must be located in or serve Kent County residents (only those being serviced who reside in Kent County are eligible for the discounted rated. The primary purpose of the organization must be to provide cultural, athletic, recreation, or service opportunities which are open to the general public. Restrictions on residency and age for participation in the group's activities are permissible as appropriate (ex. sport leagues, summer camps, etc.).

- D. Discounts are at the discretion of the Department and may be limited by fiscal constraints.
 - 1. The award of a discount does not establish a precedent for future requests.
 - 2. Discounts will be suspended if the Community Recognition Group fails to comply with policies.

X. AMENDMENTS TO POLICIES

A. Management, including lifeguards and administrative employees, reserves the right to implement additional regulations as deemed necessary.